



Shared strength through  WPPI Energy

[www.algomautilities.com](http://www.algomautilities.com)

Phone: (920) 487-5556

April 2017

### ***Winter Moratorium Ends April 15<sup>th</sup>***

One of the advantages of being a locally owned, not-for-profit utility is the ability to work directly with customers in the community – and for Algoma Utilities, that means keeping the lights and heat on for individuals and families on tight budgets.

Throughout the year, utility employees can help customers make arrangements to catch up on late payments. But as winter comes to an end, it's especially important that customers contact the utility to avoid disconnection.

In Wisconsin, electric utilities may not disconnect residential service during the cold weather months from November 1 to April 15. However, utilities may issue final disconnection notices which will be due after April 15.

Algoma Utilities understands that situations can arise, making it difficult for customers to pay their bills. However, to avoid disconnection, customers are urged to make payments and/or payment arrangements. Algoma Utilities would like to help these customers make suitable arrangements to avoid disconnection of their service. It starts with making a phone call or stopping by the Algoma Utilities office.

Customers may call Algoma Utilities at 920-487-5556 or visit the utilities at 1407 Flora Avenue from 7:00 a.m. to 4:30 p.m. Monday through Thursday and 7:00 a.m. to 11:00 a.m. Friday.

There are several payment locations:

- Algoma Utilities office: 1407 Flora Ave. & drop box (by front door)
- Bank of Luxemburg: 510 2<sup>nd</sup> St. or 514 5<sup>th</sup> St. in Algoma
- US Postal Service: Please allow ample time for delivery

### ***Wisconsin Home Energy Assistance***

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs and energy crisis situations to approximately 230,000 Wisconsin households annually. Households must meet income and other requirements to qualify for a one-time heat or electric payment between October 1 and May 15 or as long as funding is available. To apply for energy assistance customers should call Energy Services at 920-388-0652 or 1-866-HEATWIS (432-8947) for more information. You may also go to [www.homeenergyplus.wi.gov](http://www.homeenergyplus.wi.gov) for details.



***Mark your calendar!!!***

Algoma Utilities will be coordinating a hazardous and recyclable materials recycling day on **Tuesday, May 9<sup>th</sup> from 7:00 a.m. to 3:30 p.m.** Items such as fluorescent bulbs, ballasts, batteries and computer components (monitors, CPUs and keyboards) are disposed of in an efficient and safe manner. **Customers will be charged a disposal fee for the materials they bring in to be recycled.**

All bulbs and ballasts must be in boxes and closed. **Do not tape bulbs together.** Quantities must be written on the outside of the box. **Batteries over 9 volts must have the terminals taped.** Algoma Utilities reserves the right to deny acceptance of any material.

Note: See the St. Mary's School Recycling Fundraiser Event information on the next page. **They will be accepting some electronic items for free.** The St. Mary's event will not accept light bulbs, ballasts, or dry cell batteries.



***April 22<sup>nd</sup> is Earth Day!!!***

Make everyday earth day by protecting the environment. Visit <http://www.earthday.org> and learn how you can get involved and help protect our environment. This year's campaign is all about environmental & climate literacy.

**St. Mary's School  
Recycling & Fundraising Event**

St. Mary's School will be hosting a recycling event to benefit the Destination ImagiNation Program. The event will be held on Saturday, May 13<sup>th</sup> at the Algoma Street Department located at 1520 Jefferson St. in Algoma between 9:00 a.m. and 1:00 p.m., rain or shine.

Items they will be accepting are listed below. **If you have any questions please call 487-5004.**

**Free items include:**

Computer Towers  
Laptops  
Servers  
Cell Phones  
Wire & Cabling  
Keyboard/Mouse  
Copiers, Printers, Fax Machines  
Phone Systems  
DVD/VCR  
Stereos/CD Players  
Rechargeable Batteries  
Washers, Dryers & Stoves  
Household Appliances - Big & Small  
Anything Metal

**Items for a Fee**

Monitors: \$10.00  
TV's: \$15.00  
TV's over 30": \$30.00  
Console TV's: \$30.00  
Freon Units: \$5.00



**WPPI/Algoma Utilities  
High School Public Power  
Scholarship**

Each year, Algoma Utilities along with our power supplier WPPI Energy, offers a scholarship to high school seniors. This year two \$500 Public Power Scholarships will be awarded to essay contest winners. This scholarship is open to high school seniors planning to attend a two year technical college or four year college or university. The student (or their parent or legal guardian) must be a customer of Algoma Utilities.

Scholarship applicants should compose a 500-1,000 word essay that addresses the following topic: **Our Community Connection: The Value of Our Municipal Utility.**

Please visit our website at [www.algomautilities.com](http://www.algomautilities.com) and click on the scholarship icon at the bottom of the home page to view complete eligibility requirements. You will also find out how the essay will be assessed and the steps necessary to submit the essay.

The deadline for submitting essays is April 17, 2017.



**Water System Maintenance**

Algoma Utilities will be doing routine water system maintenance **during the month of April**. It is necessary to flush the hydrants and exercise the water valves in order to test the water flow and pressure and also to remove any sediment in the pipes.

Maintenance will be performed between the hours of 7:00 a.m. and 4:00 p.m. Customers may notice discoloration of the water. If this happens, run the cold water for a few minutes until the water runs clear. Water is safe for cooking and consumption. To avoid any discoloration, customers are asked to refrain from washing light colored fabrics when we are flushing in your area. If you have any questions, please call the Algoma Utilities' office at 920-487-5556.



**Digger's Hotline**

Spring and summer are just around the corner. Call 811 or visit [www.diggershotline.com](http://www.diggershotline.com) before you start any digging project. Wisconsin law requires that anytime you disturb the ground's surface that you call Digger's Hotline. The consequences of not calling Digger's Hotline can be fatal and very expensive.

When you call Digger's Hotline they will notify all utility providers of your intention to dig. Please allow 3 business days for utility personnel to come and mark the location of their facilities. **Digger's Hotline is a free service.**