



Shared strength through  WPPI Energy

www.algomautilities.com

Phone: (920) 487-5556

April 2020



Recycling Events Cancelled

Algoma Utilities Recycling Day scheduled for Tuesday, May 5th has been cancelled due to COVID-19. **The event has been postponed until further notice.**

In addition, Algoma Utilities was partnering with the *Knights of Columbus* for a recycling & fundraising event to benefit the Destination ImagiNation Program. This event was to be held on Saturday, May 9th at the Algoma Street Department. **This event has been cancelled.**

Important Notice – COVID-19

In line with actions taken by other utilities, and in an abundance of caution, **Algoma Utilities closed its lobby to the public as of Wednesday, March 18th until further notice.** According to General Manager Pete Haack, “While many customers choose to visit our office every month to pay their bill or to ask questions, we believe it’s in everyone’s best interest to keep their distance and interact in other ways.”

Customers can continue to **pay their bills by check using the US mail or the drop box located at Algoma Utilities’ office (left of the front door) or the drive thru window.** The Bank of Luxemburg also continues to accept utility payments. Customers are encouraged to sign up for automated bill payment methods such as ACH or to pay their bill on-line at www.algomautilities.com.

For any other business or inquiries, please use our website www.algomautilities.com or email us at algomautilities@wppienergy.org You can talk to one of our customer service representatives directly at (920) 487-5556. Please note that the phone and email are only monitored during normal business hours.

Thank you for your patience and understanding during these challenging times. We appreciate your business and please be safe.

Wisconsin Home Energy Assistance

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs and energy crisis situations to approximately 230,000 Wisconsin households annually. Households must meet income and other requirements to qualify for a one-time heat or electric payment between October 1 and May 15 or as long as funding is available. To apply for energy assistance customers should call Energy Services at 920-388-0652.

COVID-19 Assistance

Customers affected by COVID-19 can reach out to several agencies for assistance. Salvation Army can be reached at 920-924-8643. There are also other types of programs available, please call our office at 920-487-5556 for a complete list.

The Algoma Area Chamber of Commerce also has resources available for residential and business customers. Below are several links that may be of assistance during the Covid-19 emergency.

The link for residential info:

<https://visitalgomawi.com/covid-19-information-for-algoma-wi-residents/>

The link for businesses is:

<https://visitalgomawi.com/member-resources/>



Storm Safety

Severe weather can strike quickly, creating a variety of dangerous situations. Be prepared for a storm and plan for possible power outages that could last several days.

Examples of items to have on hand:

- Bottled water
- Flashlights and batteries
- Candles and matches
- A battery powered or wind-up radio
- Non-perishable food items
- Manual can opener
- Charged cell phone – your land line may not work. Cell phone towers could also be out of service.
- First Aid Kit and other essential items such as medicines, diapers, etc.

Storm Safety Tips:

- Stay tuned-in with current weather conditions.
- If a family member is on life support equipment, make sure you have a back-up system or plan.
- If you know someone who is elderly, please check on them to see if they need assistance.

Place our phone number (920) 487-5556 on your refrigerator door or near the telephone so it will be handy when you need to report an outage. If you need to report an outage after hours, please call the Kewaunee County Sheriffs' department at (920) 388-7108. Please do not call 911 unless it is an emergency.



Water System Maintenance

Algoma Utilities will be doing routine water system maintenance **during the month of April.** It is necessary to flush the hydrants and exercise the water valves in order to test the water flow and pressure and also to remove any sediment in the pipes.

Maintenance will be performed between the hours of 7:00 a.m. and 4:00 p.m. Customers may notice discoloration of the water. If this happens, run the cold water for a few minutes until the water runs clear. Water is safe for cooking and consumption. To avoid any discoloration, customers are asked to refrain from washing light colored fabrics when we are flushing in your area. If you have any questions, please call the Algoma Utilities' office at 920-487-5556.



Digger's Hotline

Spring is just around the corner. Call 811 or visit www.diggershotline.com before you start any digging project. Wisconsin law requires that anytime you disturb the ground's surface that you call Digger's Hotline. The consequences of not calling Digger's Hotline can be fatal and very expensive.

When you call Digger's Hotline they will notify all utility providers of your intention to dig. Please allow 3 business days for utility personnel to come and mark the location of their facilities. **Digger's Hotline is a free service.**



Scholarship

WPPI/Algoma Utilities High School Public Power Scholarship

Each year, Algoma Utilities along with our power supplier WPPI Energy, offers a scholarship to high school seniors. This year two Public Power Scholarships will be awarded to essay contest winners. Each scholarship will be \$500. This scholarship is open to high school seniors planning to attend a two-year technical college or four-year college or university. The student (or their parent or legal guardian) must be a customer of Algoma Utilities.

Scholarship applicants should compose a 500-1,000 word essay that addresses the following topic: **Our Community Connection: The Value of Our Municipal Utility.**

Please stop at our office for details or visit our website at www.algomautilities.com and click on the scholarship icon at the bottom of home page to view complete eligibility requirements. You will also find out how the essay will be assessed and the steps necessary to submit the essay.

The deadline for submitting essays is April 20, 2020.



April 22nd is Earth Day!

Make everyday Earth Day by protecting the environment. Visit <http://www.earthday.org> and learn how you can get involved and help protect our environment.