



Shared strength through  WPPI Energy

www.algomautilities.com

Phone: (920) 487-5556

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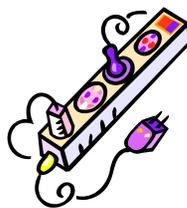


Why is my bill high?

The enclosed bill reflects electric and water usage from the month of July. Fans, dehumidifiers and air conditioners worked harder and longer to keep you cool and comfortable during the long stretch of heat and humidity. Therefore an increase of your electric usage would be reasonable.

Electricity is more expensive in the summer, because utilities need to have more generation and transmission capacity available to serve the peak demand for electricity. This is reflective through the Power Cost Adjustment Clause (PCAC) on the customer's bill.

Also, if you had company, watered your garden, flowers or other landscaping projects, the water and sewer portion of your bill would be higher.



Conservation is the key to reducing energy costs

There are many things we can do to reduce our energy costs. Here are some simple energy saving measures any of us can do to decrease our electric consumption, which in turn, reduces our energy costs.

- ✓ Survey all rooms for energy vampires. Even when not in use, some items still use electricity, so unplug TVs, nightlights, battery chargers & radios when not in use.
- ✓ Turn off your computer and computer components. Even when your computer is in the “sleep” or “hibernate” mode, it is still using electricity. Consider turning off the power strip as well.
- ✓ A full refrigerator/freezer runs more efficiently than one that is not full.
- ✓ A refrigerator/freezer in a hot garage or outdoor hall does not operate efficiently.
- ✓ Use the faucet at the bottom of your water heater to drain a couple of gallons of water once or twice a year to reduce the buildup of sediment.
- ✓ Clean the lint screen in your dryer after each load. When screen is packed it will use nearly 1/3 more energy !!!
- ✓ Defrost your freezer when the ice is 1/4” thick and it will work more efficiently.
- ✓ On days where weather permits, use your outdoor grill to prepare meals.
- ✓ Cook small items in the microwave or use slower cooker to prepare meals.

- ✓ Replace and clean the air filter in your air conditioner and furnace.
- ✓ Open the windows for fresh air and use fans when you need a little cooling effect.
- ✓ Install ceiling fans to circulate the air and make it feel cooler.
- ✓ Set the thermostat a few degrees warmer in the summer on the air conditioner and a few degrees cooler in the winter on your furnace.
- ✓ Install a programmable thermostat that will automatically turn the heat down or air conditioner up when you are asleep or out of the house.



Manage Your Account With e-Care

Our customer web portal offers you the option of managing your account from home at any time. Visit our home page at www.algomautilities.com and view the **Manage Your Account with e-Care** article to learn how to get started.

Through e-Care you will have the ability to:

- View your bill and transaction history.
- Make payments with a debit/credit card, or electronic check.
- Sign up for our free auto bill payment service.
- Sign up to receive a notice when your new monthly bill is ready to be viewed in e-Care.
- View your consumption history for individual services.
- Compare a current bill to a previous bill.



A/C Tune-up Incentive

An inspection and tune-up of your central air conditioner unit can improve its efficiency and increase its life span. Without regular maintenance, and cleaning an air conditioner can lose up to 5% of its original efficiency for each year of operation.

Algoma Utilities offers cash incentives to encourage regular inspection and maintenance of central air conditioners. If you are a homeowner or business owner with a central air conditioner, you may be eligible for up to \$35 toward a professional service inspection and tune-up.

Eligibility:

- The Central Air Tune-up Incentive Program is available to residential and business customers with a valid Algoma Utilities electric account.
- Only central air conditioning units of 5 tons or less that have not had a tune-up within the **last three years** are eligible.
- To receive a \$35 cash incentive, a tune-up of the central air conditioner must be performed by a professional service technician and include a 12 point inspection.
- Qualifying inspections and tune-ups must be completed between May 1 and August 31 of 2017. Rebate form must be submitted by September 30, 2017.

Rebates will be granted on a first-come, first-serve basis, until allocated funds are spent.

You can obtain more information and applications for the A/C Tune-Up Incentive at our office or you can visit our website at www.algomautilities.com and look for the A/C Tune Up icon at the bottom of our home page.

GET \$35 FOR YOUR OLD FRIDGE OR FREEZER



Schedule your FREE pickup by
visiting focusonenergy.com/fridge
or call **800.354.1898**

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Partnering with Wisconsin utilities

Utility Scams Can Catch Customers Off Guard

Algoma Utilities warns customers to be wary of callers who claim to be from the utility, requesting immediate payment for a bill or for personal information.

Algoma Utilities reminds customers:

- The utility does not make collection calls after their normal business hours: Monday-Thursday 7:00 a.m. – 4:30 p.m. and Friday 7:00 a.m. – 11:00 a.m.
- The utility does not disconnect customers on Fridays or after normal business hours.
- We do not contract with another agency to perform disconnections. Algoma Utilities' employees carry identification, wear uniforms and drive vehicles with our logo on the door.
- The utility will not demand immediate payment over the phone. Customers first receive a disconnection notice in the mail, well before action is taken. A follow up phone call is placed by the disconnection due date listed on the notice.
- Customers do not need to provide personal financial information over the phone – such as a checking or savings account number or a Social Security number – to enroll in any kind of special program or pay off a balance.

If in doubt, the utility recommends to hang up and call customer service at (920) 487-5556.

After hours customers may contact the Algoma Police Department at (920) 487-3311.