



ALGOMA UTILITIES

People you know. Service you trust, since 1904.

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www.algomautilities.com

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Water Leaks can be costly

Whether you own your home or rent, if you pay for water and sewer on your utility bill water leaks can be costly. Below is a chart that indicates the amount of water that is used if you have a leak.

Water Loss In Gallons

Loss per Day	120	360	693	1,200	1,920	3,096	4,296	6,640	6,984	8,424	9,888	11,324	12,720	14,652
Loss per Month	3,600	10,800	20,790	36,000	57,600	92,880	128,880	199,200	209,520	252,720	296,640	339,720	381,600	448,560
Size of Leak	•	•	•	•	•	•	•	•	•	•	•	•	•	•

A common source of a water leak is in your toilet and can be the most costly because you can't always see what is happening. If you "wiggle the handle" to stop it from running, that is a good indication that your toilet needs attention. If you see rippling water in your toilet, it could be a silent toilet leak. And of course, if you hear it running for a long time, check it out. You can do a food coloring test to look for silent toilet leaks. Place a few drops of food coloring in the tank and if color appears in the bowl without flushing there's a leak that needs to be checked out.

Outdoor spigots are another source of leaks. Please ensure your outdoor spigots are turned off when you are finished using them.

Wisconsin Home Energy Assistance

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs and energy crisis situations to approximately 230,000 Wisconsin households annually. Households must meet income and other requirements to qualify for a one-time heat or electric payment between October 1 and May 15. Due to COVID -19 this period has been extended as long as funding is available. To apply for energy assistance customers should call Energy Services at 920-388-0652.

COVID-19 Assistance

Customers affected by COVID-19 can reach out to several agencies for assistance. Salvation Army can be reached at 920-924-8643. There are also other types of programs available, please call our office at 920-487-5556 for a complete list.

Notice of Rate Increase to Water Customers of the Algoma Utility Commission

This is to give you notice that the Algoma Utility Commission filed an application on July 16, 2020 with the Public Service Commission of Wisconsin (PSC), for authority to increase water rates. Rates for general service will increase 3.0 percent. The increase is necessary to reduce the existing deficiency in present rates. The request is being made under Wis. Stat. 196.193. Rate increases granted under this statute do not require a public hearing. The effect of the increase for some selected customers is shown below. Public Fire Protection and wholesale rates (if applicable) will also increase 3.0 percent.

Customer Classification	Meter Size	Gallons	Existing Monthly Rate	Revised Monthly Rate
Average Residential	5/8"	3,000	\$31.31	\$32.25
Large Residential	5/8"	6,000	\$45.23	\$46.59
Multifamily	2"	20,000	\$163.50	\$168.43
Commercial	1"	19,000	\$112.02	\$115.40
Industrial	1"	84,000	\$368.12	\$379.30

This rate increase will go into effect with water usage after the October 30, 2020 meter readings.

This rate increase will go into effect on October 30, 2020. If you have any questions about the rate increase request, please call the Algoma Utility Commission at 920-487-5556.

Electric & Water Meters

For your safety, please make sure meters remain accessible.

- Do not cover up or build a deck or other structure over your electric meter, buried electric lines or water services.
- Do not permanently enclose meters while remodeling and never move your meter.
- Keep the area around your meter clean and free of debris and obstacles, such as plants, snow or ice.
- Never tamper with, tie anything to, or alter meter components. These activities are illegal and dangerous.

Free Bill Pay

Algoma Utilities has a FREE automatic bill payment service, where you can have your bill paid through automatic withdrawal from any financial institution. When enrolled in this convenient service, you will continue to receive a statement at the beginning of each month, detailing the amount to be deducted from your savings or checking account on the due date of the bill each month. Forms can be found on our website at www.algomautilities.com or at our office. Simply return the completed form and a voided check to our office to get started with this free service.