



Shared strength through  WPPI Energy

[www.algomautilities.com](http://www.algomautilities.com)  
Phone: (920) 487-5556  
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### Did You Know?

Each year we receive questions about the components of our water. Some of the most commonly asked questions are listed below.

**Q:** Is there fluoride in our water?

**A:** **Fluoride is a natural component and is not added.**

**Q:** Does the water come from Lake Michigan?

**A:** **No, Algoma's water comes from artesian wells.**

**Q:** How many wells does Algoma have?

**A:** **There are three wells and each has its own softener.**

**Q:** What is the capacity of the water towers?

**A:** **Each water tower can hold 300,000 gallons of water.**

A detailed annual report on our water supply called the Consumer Confidence Report is on our website, [www.algomautilities.com](http://www.algomautilities.com) under Customer Services, Water Department. A copy can also be obtained at our office.



### *Winter Conservation Tips*

Below are several energy saving measures to save heat & electricity. You can also visit <https://energy.gov/energysaver> for additional tips and information.

- Use LED holiday lights.
- Turn the lights off in unoccupied rooms.
- Use lamps in the evenings.
- Change light bulbs to LED bulbs.
- During the winter, open your curtains to let the warm sunlight in during the day, and then close them at night to retain the heat.
- Seal air leaks in your home.
- Replace the air filter in your furnace.
- Install a programmable thermostat that will automatically turn the heat down when you are asleep or out of the house.
- Reverse ceiling fans in winter to circulate warm air that rises to the ceiling.
- Add humidity to your home. Humidity can help you feel warmer at lower temperatures. If condensation appears on windows there is too much humidity.



### *Are You Prepared?*

Listen to weather reports daily. Winters in Wisconsin are unpredictable and there is always the possibility your electric service could be interrupted. Below is a checklist of items to have on hand or suggestions of things to do.

- \_\_\_ **Supply of non-perishable food & bottled water**
- \_\_\_ **Flashlights and battery powered radio**
- \_\_\_ **Can opener**
- \_\_\_ **Matches and candles**
- \_\_\_ **Extra blankets and warm clothing**
- \_\_\_ **Make sure your car is full of gas**
- \_\_\_ **Land phones/cell phones:** Be aware of the fact that your land phone/cell phone may or may not work during a power outage.
- \_\_\_ **Extra essential items:** This would include prescription medicine, diapers, oxygen tanks, baby food, pet food, insulin, toiletries and lots of batteries.
- \_\_\_ **Prepare a vehicle emergency kit:** The kit should include the following: shovel, windshield scraper, small broom, flashlight, battery powered radio, extra batteries, water, snack food, matches, extra hats, socks, mittens, first aid kit with pocket knife, necessary medications, blanket(s), tow chain or rope, road salt, sand and booster cables.

**Keep our phone number (920)487-5556 handy if you need to report an outage. If you need to report an outage after hours, please call the Kewaunee County Sheriffs' department at (920)388-7108. Please do not call 911 unless it is an emergency.**



***Do you own property in Algoma that is not occupied during the winter months?***

Normally if the building is adequately heated the property will be o.k. However, what happens if your furnace or the electricity goes out? The potential is that your water pipes and/or water meter could freeze and break causing property damage.

Here are a few suggestions to help prevent potential problems:

- Winterize your property and turn off the main water valve and possibly individual valves for toilets, dishwashers, water heaters, etc.
- Have someone check to ensure the furnace is working properly.
- Request the Utility shut off the water at the curb stop. (A reconnection fee will apply when turned on in spring.)
- Replace programmable thermostat batteries annually.
- After a power outage, check that the thermostat resumes its normal settings.

Contact Algoma Utilities at 920-487-5556 if you have questions about unoccupied property.



***Time of Day Pricing–  
Is it right for you?***

Our optional Time-of-Day Pricing Plan enables customers to take advantage of lower electric rates during the “off-peak” hours: late in the evening, overnight and on the weekend. “Off-peak” hours are those when overall demand for electricity is at its lowest. On average, customers who use at least 65 percent of their monthly electricity during off-peak hours will save money on the Time-of-Day Pricing Plan. Please call our office at 920-487-5556 to see if this plan fits your lifestyle.



***Manage Your  
Account with e-Care***

Need your payment history for 2018? You can obtain your payment history through our customer web portal. Our customer web portal offers you the option of managing your account from home at any time - day or night. Visit our home page at [www.algomautilities.com](http://www.algomautilities.com) and view the **Manage Your Account with e-Care** article to learn how to get started.



***Sewer Rate Changes for 2019***

Per ordinance #806, approved by the City Council on December 3, 2018, your sewer bills will include a 2% annual inflationary increase starting with your February Bill. This inflationary increase will help keep up with the increasing costs of heating, water, electric and contract fees. The increase will also help fund facility upgrades that are needed such as:

- Vehicle Replacement
- Lift Station Maintenance & Improvements
- Biosolids Boiler Inspection & Maintenance
- Inflow & Infiltration Study
- Collections System Inspection



***ADOPT A  
HYDRANT  
PROGRAM***

Please consider adopting a hydrant in your neighborhood. Assist by keeping it clear of snow and ice. In the event of a fire, *open access saves time and lives!*