



# ALGOMA UTILITIES

*People you know. Service you trust, since 1904.*  
 1407 Flora Avenue ♦ Algoma, WI 54201 ♦ (920) 487-5556  
 www.algomautilities.com algomautilities@algomautilities.com

## ELECTRIC RATES

Effective 7/31/18

Authorized by the Public Service Commission of Wisconsin

Residential Service		
Monthly Customer Charge	\$13.00	per month
Energy Charge	\$.1103	per kWh

General Service		
Monthly Customer Charge (single phase)	\$13.00	per month
Monthly Customer Charge (three phase)	\$20.00	per month
Energy Charge	\$.1158	per kWh

Industrial/Large Power rates available upon request

**POWER COST ADJUSTMENT CLAUSE (PCAC)** All energy sales are subject to a positive or negative power cost adjustment charge equivalent to the amount of which the current cost of power (per kWh of sales) is greater or less than the base cost of power purchased and produced (per kWh).

**COMMITMENT TO COMMUNITY** As required by state law Article 9 – D.O.A. Law, the Commitment to Community fee is collected to fund low-income programs and energy conservation programs.

**SALES TAX** All sales of electrical energy are subject to 5.5% sales tax. State exemption provided to residential use November – April.

## WATER RATES

Effective 10/31/24

Authorized by the Public Service Commission of Wisconsin

General Service - Metered	
Meter Size	Monthly Service Charge
5/8 in. meter	\$21.67
1 in. meter	\$33.22
1½ in. meter	\$56.37
2 in. meter	\$92.48
3 in. meter	\$158.95
4 in. meter	\$265.87

Plus Water Volume Charge		
First 15,000 gallons used per month	\$5.78	per 1,000 gallons
Over 15,000 gallons used per month	\$4.91	per 1,000 gallons

**CONSUMPTION MEASUREMENT** Water readings and consumption are shown in gallons on utility bill.

## SEWER RATES (SET BY ALGOMA CITY COUNCIL)

Effective 1/1/26

Authorized by the Algoma City Council

Sewer is a City service which is billed and collected by Algoma Utilities for the convenience of the City of Algoma. Sewer payments collected are forwarded to the City. The City maintains all sewer utility. Please call (920) 487-5203 for issues.

General Service - Metered	
Meter Size	Monthly Service Charge
5/8 in. meter	\$35.01
1 in. meter	\$59.95
1½ in. meter	\$111.93
2 in. meter	\$175.58
3 in. meter	\$320.39
4 in. meter	\$514.54

Plus Sewer Volume Charge		
Based on water usage	\$13.52	per 1,000 gallons

**CONSUMPTION MEASUREMENT** Consumption is billed based on water usage and is shown in gallons on bill.

**SEWER VOLUME CHARGE** Volume charge is based on water consumption as directed by the City of Algoma.

**SEWER USER FEE** User fee is levied by the City of Algoma through Ordinance.

## GENERAL INFORMATION

### CONTACT

Phone (920) 487-5556

Email [algomautilities@algomautilities.com](mailto:algomautilities@algomautilities.com)

### AFTER HOURS EMERGENCY TELEPHONE NUMBER

(920) 388-7108 (Kewaunee County Sheriff Department)

### OFFICE HOURS

Monday – Thursday 7:00 AM through 4:30 PM

Friday 7:00 AM through 11:00 AM

### LATE PAYMENT FEE

All bills are assessed a 1% late payment fee, per month, if paid after the due date. Properly applied penalties cannot be waived.

### BUDGET BILLING

Budget billing is available to customers, although certain eligibility requirements apply. Please call for details.

### UTILITY RETURNED ITEM FEE

When the bank cannot honor a customer payment, (due to insufficient funds, account closed, payment stopped, etc.) the customer shall be billed the amount of the payment, plus \$25.00 and any additional charges added by the bank.

### CUSTOMER CHARGE

A minimum monthly fixed charge that is designed to recover the costs of providing safe, reliable electric and water services. This includes the cost of owning, operating and maintaining meters, poles, wires, substations, water towers, wells, and other electric and water equipment.

## PAYMENTS

### PAYMENT STATIONS

Algoma Utilities Office - 1407 Flora Avenue

- Drive through window – enter from Rabas Street.
- Drop box left of front door (available any time)

Bank of Luxemburg – Algoma location only, 510 Second Street

### AUTOMATIC BILL PAYMENT

Auto deduct from a checking or savings account. Visit [www.algomautilities.com/bill-payment-options](http://www.algomautilities.com/bill-payment-options) or contact the Utility Office for form.

### CREDIT CARD PAYMENTS

Fee applies. Credit card payments can be made by calling the Utility or online at [www.algomautilities.com/bill-payment-options](http://www.algomautilities.com/bill-payment-options). Payments can also be made with one of the vendors shown below.

- PayGov: [www.algomautilities.com/bill-payment-options](http://www.algomautilities.com/bill-payment-options) or call 1-866-480-8552.
- MyAccount: <https://myaccount.algomautilities.com/> Make a one-time payment or schedule automatic monthly payments with a credit card.
- Paymentus 1-888-647-1768 Credit/debit card or enter in checking account information.

***Please allow two business days for processing credit card payments.***