



Shared strength through  WPPI Energy

www.algomautilities.com

Phone: (920) 487-5556

July 2017



Digger's Hotline

The summer project season is here. Call 811 or visit www.diggershotline.com before you start any digging project. Wisconsin law requires that anytime you disturb the ground's surface that you call Digger's Hotline. The consequences of not calling Digger's Hotline can be fatal and very expensive.

When you call Digger's Hotline they will notify all utility providers of your intention to dig. Please allow 3 business days for utility personnel to come and mark the location of their facilities.

Digger's Hotline is free service.



A/C Tune-up Incentive

An inspection and tune-up of your central air conditioner unit can improve its efficiency and increase its life span. Without regular maintenance, and cleaning an air conditioner can lose up to 5% of its original efficiency for each year of operation.

Algoma Utilities offers cash incentives to encourage regular inspection and maintenance of central air conditioners. If you are a homeowner or business owner with a central air conditioner, you may be eligible for up to \$35 toward a professional service inspection and tune-up.

Eligibility:

- The Central Air Tune-up Incentive Program is available to residential and business customers with a valid Algoma Utilities electric account.
- Only central air conditioning units of 5 tons or less that have not had a tune-up within the **last three years** are eligible.
- To receive a \$35 cash incentive, a tune-up of the central air conditioner must be performed by a professional service technician and include a 12 point inspection.
- Qualifying inspections and tune-ups must be completed between May 1 and August 31 of 2017. Rebate form must be submitted by September 30, 2017.

Rebates will be granted on a first-come, first-serve basis, until allocated funds are spent.

You can obtain more information and applications for the A/C Tune-Up Incentive at our office or you can visit our website at www.algomautilities.com and look for the A/C Tune Up icon at the bottom of our home page.



Storm Safety

Severe weather can strike quickly, creating a variety of dangerous situations. Be prepared for a storm and plan for possible power outages that could last several days.

Examples of items to have on hand:

- Bottled water
- Flashlights and batteries
- Candles and matches
- A battery powered or wind-up radio
- Non-perishable food items
- Manual can opener
- Charged cell phone – your land line may not work. Cell phone towers could also be out of service.
- First Aid Kit and other essential items such as medicines, diapers, etc.

Storm Safety Tips:

- Stay tuned-in with current weather conditions.
- If a family member is on life support equipment, make sure you have a back-up system or plan.
- If you know someone who is elderly, please check on them to see if they need assistance.

Place our phone number (920) 487-5556 on your refrigerator door or near the telephone so it will be handy when you need to report an outage. If you need to report an outage after hours, please call the Kewaunee County Sheriffs' department at (920) 388-7108. Please do not call 911 unless it is an emergency.



Make room in your garage or basement by getting rid of that extra fridge or freezer taking up space and hogging energy. A Focus on Energy partner will pick it up from your house for FREE, responsibly recycle it, and give you \$35. Plus, you'll save up to \$150 per year in energy costs. Appliances must meet the program guidelines including the unit must be in working order and between 10 and 30 cubic feet in size to qualify for the program.

Call the Focus on Energy Appliance Recycling Program at 800-354-1898 to schedule a pick up or you can visit our website at www.algomautilities.com and look for the Appliance Recycling icon at the bottom of our home page.



Pool Filling Program

Algoma Utilities offers a Pool Filling Sewer Credit Program. You can obtain a credit on the sewer portion of your utility bill if you complete a Pool Filling form. **Before you fill your pool you will need to read your water meter and again after your pool is full.** Forms can be obtained at the utility office or by visiting: www.algomautilities.com under the Customer Services tab and click on Water Service. Then simply return the form to Algoma Utilities **prior to the end of the month your pool is filled.** Credits are only given for usage of 1,000 gallons or more.



Summer Conservation Tips

- Water your garden, flowers or lawn early in the morning or in the evening to reduce the amount of evaporation.
- Use mulch to slow evaporation and discourage weed growth.
- Use a rain barrel to collect water from your roof to water your garden.
- On warm, sunny days leave your blinds or curtains closed to prevent the sun from warming your home.
- Open the windows for fresh air and use fans when you need a little cooling effect.
- Install ceiling fans.
- Window A/C units should be shaded or kept out of the sun.
- Have your central air conditioner unit tuned-up.



Remodeling Project?

Do you have plans to build a deck or remodel your basement? Please remember Algoma Utilities needs clear access to the electric & water meters. Therefore please do not enclose or cover up your meters while remodeling. Thank you for planning ahead.



Manage Your Account with e-Care

Our customer web portal offers you the option of managing your account from home at any time - day or night. Visit our home page at www.algomautilities.com and view the **Manage Your Account with e-Care** article to learn how to get started.

Through e-Care you will have the ability to:

- View your bill and transaction history.
- Make payments with a debit/credit card, or electronic check.
- Sign up for our free auto bill payment service.
- Sign up to receive a notice when your new monthly bill is ready to be viewed in e-Care.
- View your consumption history for individual services.
- Compare your current bill to a previous bill.



HomeEnergySuite

Customers are encouraged to try this online tool at www.algomautilities.com under "For Your Home". It's easy to use and available to customers anytime from the comfort of your home. The Home Energy Suite provides energy calculators to analyze the energy efficiency of your home.