

# HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT

**A** Your account information including Account Number, Service Address and Statement Date are clearly displayed in the top right corner of the statement.

**B** The Previous Balance, due immediately, is the amount that was due on the previous month's bill. This section also displays your latest payment and any outstanding charges due on the account listed as Balance Forward.

**C** This area is used to display important information each month.


**D** Individual charges are displayed here. Each type of service is subtotaled.

**E** Your monthly electric and/or water usage is displayed here.

**F** This is the Total Amount Due, including any past due charges carried over from previous billing cycles.

**G** Detach this pay stub and return with your payment. On this pay stub, you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to Algoma Utilities, and should always include your account number. Please do not staple, tape or fold your check or pay stub.

**H** Be sure to check the back of the billing statement for more usage details and other important information.



1407 Flora Avenue,  
Algoma, WI 54201  
Monday-Thursday 7:00 AM - 4:30 PM  
Friday 7:00 AM - 11:00 AM  
Phone: (920) 487-5556  
After hour emergencies: (920) 388-7108  
algomautilities@wppienergy.org  
www.algomautilities.com

**STATEMENT**

Customer:  
Account Number:  
Service Address:  
Statement Date:  
Service Period:  
Bill Type:

(1/1)

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**STATEMENT ACTIVITY**

	RATE	USAGE	CHARGES
PREVIOUS BALANCE			\$123.97
BALANCE FORWARD			\$123.97
<b>ELECTRIC SERVICE:</b>			
**AUTHORIZED BY THE PSC			
Residential Service Customer Charge			\$3.03
Kilowatt Hour Charge RG-1	0.1103	73.00	\$8.05
Power Cost Adjustment RG-1	-0.0108	73.00	-\$0.79
Sales Tax			\$0.57
Commitment to Community			\$0.30
<b>Total Electric Charges</b>			<b>\$11.16</b>
<b>WATER SERVICE:</b>			
**AUTHORIZED BY THE PSC			
Customer Charge			\$4.06
Usage Chg-1st 15,000 Gal W5/8	0.4640	2	\$0.93
<b>Total Water Charges</b>			<b>\$4.99</b>
<b>SEWER SERVICE:</b>			
**RATES SET BY THE CITY OF ALGOMA			
Customer Charge			\$6.24
Usage Charge	1.1030	2	\$2.21
<b>Total Sewer Charges</b>			<b>\$8.45</b>
<b>CURRENT CHARGES</b>			<b>\$24.60</b>
<b>TOTAL AMOUNT DUE</b>			<b>\$148.57</b>

**USAGE HISTORY**

Service Period	ELECTRIC USAGE (kWh)		WATER USAGE (Gal)	
	Total kWh	Total Gallons	Total kWh	Total Gallons
06/01/2020	73	2	424	13
05/01/2020	424	13	612	28
04/01/2020	612	28	989	28
03/01/2020	989	28	840	19
02/01/2020	840	19	989	19
01/01/2020	989	19	1,061	25
12/01/2019	1,061	25	827	25
11/01/2019	827	25	659	18
10/01/2019	659	18	362	19
09/01/2019	362	19	417	15
08/01/2019	417	15	486	38
07/01/2019	486	38	356	20
06/01/2019	356	20	474	22
05/01/2019	474	22		

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**Account Number:**  
**Customer Number:**  
**Service Address:**  
**Statement Date:**  
**Bill Type:**

DUE DATE:	TOTAL DUE:	\$148.57
AMOUNT ENCLOSED:		
AFTER DUE DATE:		\$150.06

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ALGOMA UTILITIES  
1407 FLORA AVE  
ALGOMA, WI 54201-1767

QUESTIONS ABOUT YOUR NEW BILL? CALL 920.487.5556

# HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT CONTINUED...

## I

Track your current electric and/or water consumption with convenient graphs. Compare your current usage to your usage last year and set conservation goals.

## J

These two boxes display billing messages from Algoma Utilities. Be sure to check here for energy conservation tips, safety information, dates and other useful information.

## K

In this section you will find contact and payment information.

**Current Meter Information**

METER	SERVICE	READ DATES		BILLING DAYS	READ TYPE	CODE	METER READINGS			UNITS	
		PRESENT	PREVIOUS				PRESENT	PREVIOUS	MULTIPLIER		
000007066	ELECTRIC	06/05/2020	05/29/2020	7		BR	91074	91001	1	73	KWH
0000005114	WATER	06/05/2020	05/29/2020	7		MR	04630	04628	1	2	GAL

**Meter Reading Code: MR = Meter Reading, CE = Computer Estimate, ME = Manual Estimate, RR = Reread, BR = Base Reading**

**Your Electric Usage**

**Your Water Usage**

J

K

**CUSTOMER SERVICE INFORMATION**  
Office Hours: Monday - Thursday 7:00AM - 4:30PM  
Friday 7:00AM - 11:00AM  
Phone: (920) 487-5556 - After hour emergencies: (920) 388-7108  
Fax: (920) 487-5559  
1407 Flora Avenue, Algoma, WI 54201  
Email: [algomautilities@wppienergy.org](mailto:algomautilities@wppienergy.org)  
Website: [www.algomautilities.com](http://www.algomautilities.com)

**BILLING UNITS**  
Electric usage is billed in Kilowatt-hours (kWh).  
Water and Sewer is billed in gallons and shown in hundreds of gallons.

**CUSTOMER CHARGE**  
A monthly fixed charge is designed to recover the costs of providing safe, reliable electric and water services. This includes the meters, poles, wires and other electric and water equipment.

**DIGGERS HOTLINE**  
CALL BEFORE YOU DIG: 1-800-242-8511 OR 811 - [www.diggershotline.com](http://www.diggershotline.com)

**BILL PAYMENT OPTIONS**  
**ACH WITHDRAWAL**  
Automatically deduct your utility bill from your checking or savings account on the due date. Contact our office to sign up for this free service.

**CREDIT CARD**  
Pay online at [www.algomautilities.com](http://www.algomautilities.com) (fees apply)

**CASH, CHECK or MONEY ORDER**  
Bill or pay at office (drop box available - left of front door)  
Cash payments should not be mailed  
Drive thru window, enter from Rabas Street  
Bank of Luxembourg - Algoma branch

**DUE DATE**  
Your payment must be received by the Utility on or before the due date of the bill. Please allow ample time for delivery of payment sent by mail. A late payment fee will be applied to any unpaid balance after the due date.

**RATES**  
Schedules of rates and information on how to calculate your bill are available upon request from our office or on our website.  
The power cost adjustment clause (PCAC) reflects the variance in the cost of purchased power from the amount included for these costs in our basic electric rate.

Shared strength through WPPI Energy

**WE ARE YOUR LOCAL RESOURCE**  
**QUESTIONS ABOUT YOUR NEW BILL? PLEASE CALL 920.487.5556**



At Algoma Utilities, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

**[algomautilities.com](http://algomautilities.com) (920) 487-5556**

Shared strength through WPPI Energy