



Shared strength through  WPPI Energy

www.algomautilities.com

Phone: (920) 487-5556

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As much as half of the energy used in your home goes to space and water heating. Making smart decisions about your home's heating, ventilation and air conditioning (HVAC) systems can make a big impact on your utility bills and your comfort.

Focus on Energy's Heating and Cooling Improvements Program offers incentives to customers for the replacement of furnaces, boilers and water heaters with high-efficiency equipment. In addition to the Focus rebate Algomautilities is offering an additional rebate. Visit the homepage of our website, www.algomautilities.com and click on the New Furnace Incentive icon to learn more about the incentives and to obtain the rebate forms.

Winter Moratorium Ends April 15th

One of the advantages of being a locally owned, not-for-profit utility is the ability to work directly with customers in the community – and for Algomautilities, that means keeping the lights and heat on for individuals and families on tight budgets.

Throughout the year, utility employees can help customers make arrangements to catch up on late payments. But as winter comes to an end, it's especially important that customers contact the utility to avoid disconnection.

In Wisconsin, electric utilities may not disconnect residential service during the cold weather months from November 1 to April 15. However, utilities may issue final disconnection notices which will be due after April 15. Algomautilities understands that situations can arise, making it difficult for customers to pay their bills. However, to avoid disconnection, customers are urged to make payments and/or payment arrangements. Algomautilities would like to help these customers make suitable arrangements to avoid disconnection of their service. It starts with making a phone call or stopping by the Algomautilities' office.

Customers may call Algomautilities at 920-487-5556 or visit the utilities at 1407 Flora Avenue from 7:00 a.m. to 4:30 p.m. Monday through Thursday and 7:00 a.m. to 11:00 a.m. Friday.

Wisconsin Home Energy Assistance

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs and energy crisis situations to approximately 230,000 Wisconsin households annually. Households must meet income and other requirements to qualify for a one-time heat or electric payment between October 1 and May 15 or as long as funding is available. To apply for energy assistance customers should call Energy Services at 920-388-0652. Energy Services will be accepting applications at Algomautilities on Monday, March 13th from 2 pm to 4 pm.

Did You Know?

The Public Service Commission allows utilities to collect deposits (similar to a security deposit) for a variety of reasons. One of which is if you become disconnected due to non-payment of a utility bill or are 80 days past due during the winter moratorium, some exclusions may apply.

The amount of the deposit can vary depending on the reason for the deposit request. If your account is 80 days or more past due during the winter moratorium the deposit can be equal to the highest four consecutive bills in the past 12 months.

For example, if the four highest bills total \$300, the customer would be required to pay a deposit of \$300, in addition to your regular monthly service bill.

Please contact the Utility office to discuss your account to avoid a deposit request.



Make room in your garage or basement by getting rid of that extra fridge or freezer taking up space and hogging energy. A Focus on Energy partner will pick it up from your house for FREE, responsibly recycle it, and give you \$35. Plus, you'll save up to \$150 per year in energy costs. Appliances must meet the program guidelines including the unit must be in working order and between 10 and 30 cubic feet in size to qualify for the program.

Call the Focus on Energy Appliance Recycling Program at 800-354-1898 to schedule a pick up today!



Mark your Calendar!!!

Algoma Utilities will be coordinating a hazardous and recyclable materials recycling day on **Tuesday, May 9th from 7:00 a.m. to 3:30 p.m.** Items such as fluorescent bulbs, ballasts, batteries and computer components (monitors, CPUs and keyboards) are disposed of in an efficient and safe manner. **Customers will be charged a disposal fee for the materials they bring in to be recycled.**

Do you have a Critical Need?

The Algoma Utilities maintains a “**Critical Needs**” customer list. If special circumstances exist in your home that make the loss of electricity or water critical, we will attempt to contact you prior to service being interrupted **for a planned outage**. However, emergency conditions beyond our control could result in your power being interrupted.

Who should complete a form?

If you have not already completed a form, and you have a current condition that makes sustaining life impossible without electricity or water, please complete a form and return it to our office.

Where can a form be obtained?

Forms can be obtained at the Algoma Utilities’ office or by visiting our web site at www.algomautilities.com under the Customer Services tab. If you have questions or concerns, please call Algoma Utilities at (920) 487-5556.

Algoma Utilities cannot guarantee that your service will not be interrupted without prior notification. For any type of outage, it is imperative that you have medical backup equipment and procedures in place to accommodate your medical needs during power interruptions. It is your responsibility to make appropriate arrangements in an emergency.



WPPI/Algoma Utilities High School Public Power Scholarship

Each year, Algoma Utilities along with our power supplier WPPI Energy, offers a scholarship to high school seniors. This year two \$500 Public Power Scholarships will be awarded to essay contest winners. This scholarship is open to high school seniors planning to attend a two year technical college or four year college or university. The student (or their parent or legal guardian) must be a customer of Algoma Utilities.

Scholarship applicants should compose a 500-1,000 word essay that addresses the following topic: **Our Community Connection: The Value of Our Municipal Utility.**

Please visit our website at www.algomautilities.com and click on the scholarship icon at the bottom of home page to view complete eligibility requirements. You will also find out how the essay will be assessed and the steps necessary to submit the essay.

The deadline for submitting essays is April 17, 2017.

