



Shared strength through  WPPI Energy

www.algomautilities.com
Phone: (920) 487-5556
March 2018



Mark your Calendar!!!

Algoma Utilities will be coordinating a hazardous and recyclable materials recycling day on **Tuesday, May 8th from 7:00 a.m. to 3:30 p.m.** **This will be the only day in 2018.** Items such as fluorescent bulbs, ballasts, batteries and computer components (monitors, CPUs and keyboards) are disposed of in an efficient and safe manner. **Customers will be charged a disposal fee for the materials they bring in to be recycled.**

The Knights of Columbus will be hosting a recycling event on **May 12th** to benefit the Destination ImagiNation Program – more information to follow in next month's bill insert.

Winter Moratorium Ends April 15th

One of the advantages of being a locally owned, not-for-profit utility is the ability to work directly with customers in the community – and for Algoma Utilities, that means keeping the lights and heat on for individuals and families on tight budgets.

Throughout the year, utility employees can help customers make arrangements to catch up on late payments. But as winter comes to an end, it's especially important that customers contact the utility to avoid disconnection.

In Wisconsin, electric utilities may not disconnect electric residential service during the cold weather months from November 1 to April 15. However, utilities may issue final disconnection notices which will be due after April 15. Algoma Utilities understands that situations can arise, making it difficult for customers to pay their bills. However, to avoid disconnection, customers are urged to make payments and/or payment arrangements. Algoma Utilities would like to help these customers make suitable arrangements to avoid disconnection of their service. It starts with making a phone call or stopping by the Algoma Utilities' office.

Customers may call Algoma Utilities at 920-487-5556 or visit the utilities at 1407 Flora Avenue from 7:00 a.m. to 4:30 p.m. Monday through Thursday and 7:00 a.m. to 11:00 a.m. on Friday.

Wisconsin Home Energy Assistance

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs and energy crisis situations to approximately 230,000 Wisconsin households annually. Households must meet income and other requirements to qualify for a one-time heat or electric payment between October 1 and May 15 or as long as funding is available. To apply for energy assistance customers should call Energy Services at 920-388-0652. **Energy Services will be accepting applications for energy assistance at Algoma Utilities on Wednesday, April 11th from 10:00 a.m. to 12:00 pm.**

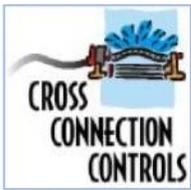
Did You Know?

The Public Service Commission allows utilities to collect deposits (similar to a security deposit) for a variety of reasons. One of which is if you become disconnected due to non-payment of a utility bill or are 80 days past due during the winter moratorium, some exclusions may apply.

The amount of the deposit can vary depending on the reason for the deposit request. If your account is 80 days or more past due during the winter moratorium the deposit can be equal to the highest four consecutive bills in the past 12 months.

For example, if the four highest bills total \$300, the customer would be required to pay a deposit of \$300, in addition to your regular monthly service bill.

Please contact the Utility office to discuss your account to avoid a deposit request.



Cross Connection Surveys to begin soon

To allow for continued delivery of safe water to your home or business, Algoma Utilities is required by the Wisconsin Department of Natural Resources (DNR) and Algoma Municipal Code to conduct cross connection surveys.

HydroCorp has again been contracted to manage our program. HydroCorp will perform cross connection surveys to detect and correct cross connections. This will help ensure that contaminated or polluted water cannot backflow into your clean drinking water supply. Surveys are scheduled on a rotating basis. Therefore, not all customers will be asked to schedule a survey this year.

Cross connection letters will soon be mailed asking specific customers to schedule an appointment. If you received a letter, please schedule a survey by calling HydroCorp at 1-800-315-4305. An appointment may also be scheduled at www.schedulemyinspection.net. There is no cost for this survey. Time slots fill quickly. Therefore, we strongly urge you to make an appointment soon after the letter is received. This will allow you to make an appointment that fits your busy schedule.

Failure to schedule and/or complete a cross connection survey; or failure to correct any discrepancies noted may result in disconnection of your water service.

Additional information may be obtained on our web site under Customer Services/Water Department. If you have any questions, please feel free to contact us at 920-487-5556.

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Partnering with Wisconsin utilities



Scholarship

WPPI/Algoma Utilities High School Public Power Scholarship

Each year, Algoma Utilities along with our power supplier WPPI Energy, offers a scholarship to high school seniors. This year two Public Power Scholarships will be awarded to essay contest winners. Each scholarship will be \$500. This scholarship is open to high school seniors planning to attend a two-year technical college or four-year college or university. The student (or their parent or legal guardian) must be a customer of Algoma Utilities.

Scholarship applicants should compose a 500-1,000 word essay that addresses the following topic: **Our Community Connection: The Value of Our Municipal Utility.**

Please stop at our office for details or visit our website at www.algomautilities.com and click on the scholarship icon at the bottom of home page to view complete eligibility requirements. You will also find out how the essay will be assessed and the steps necessary to submit the essay.

The deadline for submitting essays is April 16, 2018.

