



Shared strength through  WPPI Energy

www.algomautilities.com
Phone: (920) 487-5556
May 2018



Digger's Hotline

Spring and summer are just around the corner. Call 811 or visit www.diggershotline.com before you start any digging project. Wisconsin law requires that anytime you disturb the ground's surface that you call Digger's Hotline. The consequences of not calling Digger's Hotline can be fatal and very expensive.

When you call Digger's Hotline they will notify all utility providers of your intention to dig. Please allow 3 business days for utility personnel to come and mark the location of their facilities. **Digger's Hotline is a free service.**



Electric & Water Meters



For your safety, please make sure meters remain accessible.

- Do not cover up or build a deck or other structure over your electric meter, buried electric lines or water services.
- Do not permanently enclose meters while remodeling and never move your meter.
- Keep the area around your meter clean and free of debris and obstacles, such as plants, snow or ice.
- Never tamper with, tie anything to, or alter meter components. These activities are illegal and dangerous.
- Contact us if you suspect meter damage or tampering.



A Friendly Pet Reminder

Some dogs can be aggressive when protecting their property. Please remember to restrain your dog when our employees need access to the inside or outside of your home, so we can service your meters safely and efficiently.



CCR Report Coming Soon

Algoma Utilities' Water Quality Report, also referred to as the Consumer Confidence Report (CCR), will be available next month for viewing on-line. This report contains important information about the quality and source of your drinking water. Please call (920) 487-5556 if you would like a paper copy of the report.



Water System Maintenance

Algoma Utilities will be doing routine water system maintenance **during the month of May**. It is necessary to flush the hydrants and exercise the water valves in order to test the water flow and pressure and also to remove any sediment in the pipes.

Maintenance will be performed between the hours of 7:00 a.m. and 4:00 p.m. Customers may notice discoloration of the water. If this happens, run the cold water for a few minutes until the water runs clear. Water is safe for cooking and consumption. To avoid any discoloration, customers are asked to refrain from washing light colored fabrics when we are flushing in your area. If you have any questions, please call the Algoma Utilities' office at 920-487-5556.



Who's There?

Your safety is important to us. We want to make you aware that Algoma Utilities' employees are out surveying and changing out some electric meters. Don't be alarmed if you see them in your yard. These employees will be wearing uniforms and will have a vehicle with the Algoma Utilities' logo. (Our logo is located on this bill insert.) If you have concerns, ask for identification or contact our office. If you are contacted for any reason by phone and question the validity of the call, simply hang up and call our office at (920) 487-5556 to verify that we are indeed trying to contact you.



A/C Tune-up Incentive

A tune-up of your central air conditioner unit can improve its efficiency and increase its life span. Without regular cleaning and maintenance, an air conditioner can lose up to 5% of its original efficiency for each year of operation.

Algoma Utilities offers cash incentives to encourage regular inspection and maintenance of central air conditioners. If you are a homeowner or business owner with a central air conditioner, you may be eligible for up to \$35 toward a professional service inspection and tune-up. Rebates will be granted on a first-come, first-serve basis, until allocated funds are spent.

You can obtain more information and applications for the A/C Tune-Up Incentive at our office or you can visit our website at www.algomautilities.com and look for the A/C Tune Up icon at the bottom of our home page.

GET \$35 FOR YOUR OLD FRIDGE OR FREEZER



Schedule your FREE pickup by
visiting focusonenergy.com/fridge
or call **800.354.1898**

© 2017 Wisconsin Focus on Energy



focus on energy™

Partnering with Wisconsin utilities



Storm Safety

Severe weather can strike quickly, creating a variety of dangerous situations. Be prepared for a storm and plan for possible power outages that could last several days.

Examples of items to have on hand:

- Bottled water
- Flashlights and batteries
- Candles and matches
- A battery powered or wind-up radio
- Non-perishable food items
- Manual can opener
- Charged cell phone – your land line may not work. Cell phone towers could also be out of service.
- First Aid Kit and other essential items such as medicines, diapers, etc.

Storm Safety Tips:

- Stay tuned-in with current weather conditions.
- If a family member is on life support equipment, make sure you have a back-up system or plan.
- If you know someone who is elderly, please check on them to see if they need assistance.

Place our phone number (920) 487-5556 on your refrigerator door or near the telephone so it will be handy when you need to report an outage. If you need to report an outage after hours, please call the Kewaunee County Sheriffs' department at (920) 388-7108. Please do not call 911 unless it is an emergency.