



ALGOMA UTILITIES

People you know. Service you trust, since 1904.

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www.algomautilities.com

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Do you own property in Algoma that is not occupied during the winter months?

Normally if the building is adequately heated the property will be o.k. However, what happens if your furnace or the electricity goes out? The potential is that your water pipes and/or water meter could freeze and break.

Here are a few suggestions to help prevent potential problems:

- Winterize your property and turn off the main water valve and possibly individual valves for toilets, dishwashers, water heaters, etc.
- Have someone check to ensure the furnace is working properly.
- Request the Utility to shut off the water at the curb stop. A reconnection fee will apply.
- Replace programmable thermostat batteries annually.
- After a power outage, check that the thermostat resumes its normal settings.



Who's There?

If someone at your door claims to be from the Algoma Utilities we want you to feel confident that the employee is really with Algoma Utilities. Look for our logo on the employee's uniform and vehicle. (Our logo can be located on this bill insert.) You may also call our office to verify if an employee is at your address. Our phone number is 920-487-5556.



Appliance Marketplace

The average household spends about \$2,000 a year on energy costs. Appliances and electronics account for about 30 percent of that amount. Focus on Energy has partnered with ENERGY STAR and participating retailers to make appliances affordable. You can evaluate refrigerators, freezers, dishwashers and dryers for energy savings, find a retailer for your purchase, and save for years to come! Visit our homepage at www.algomautilities.com to learn more about this program and view a video on how to start shopping and comparing the benefits, features and pricing of products at participating retailers.

Notice of Rate Increase to Water Customers of the Algoma Utility Commission

This is to give you notice that the Algoma Utility Commission filed an application on August 24, 2017 with the Public Service Commission of Wisconsin (PSC), for authority to increase water rates. Rates for general service will increase 3 percent. The increase is necessary to reduce the existing deficiency in present rates. The request is being made under Wis. Stat. 196.193. Rate increases granted under this statute do not require a public hearing. The effect of the increase for some selected customers is shown below. Public Fire Protection will also increase 3 percent. This rate increase will go into effect with water usage after the December 29, 2017 meter readings. If you have any questions about the rate increase application, please call the Algoma Utility at 920-487-5556.

Customer Classification	Meter Size	Gallons	Existing Monthly Rate	Revised Monthly Rate
Average Residential	5/8"	3,000	\$29.50	\$30.38
Large Residential	5/8"	5,000	\$38.24	\$39.38
Multifamily	1-1/2"	20,000	\$126.77	\$130.55
Commercial	5/8"	6,000	\$42.61	\$43.88
Industrial	1"	30,000	\$146.48	\$150.83



Notice To All Algoma Utility Customers

For your convenience, Energy Services for Kewaunee County will be accepting applications for energy assistance at Algoma Utilities on December 4th between 10:30 a.m. to 12:00 p.m. Please call 920-388-0652 for more information. Walk-ins are welcome.

Your Rights as a Residential Electric and Water Utility Customer

The Bill of Rights as an electric and water utility customer in Wisconsin is available on our website at www.algomautilities.com. The Bill of Rights contains information such as utility contacts, deposits, budget billing, installment plans, service disconnection or refusal rules, meter readings and contact information for the Public Service Commission of Wisconsin.

If you would like a copy mailed to you, please contact our office and we would be happy to provide you with a copy. Our phone number is 920-487-5556.