



ALGOMA UTILITIES

People you know. Service you trust, since 1904.

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www.algomautilities.com

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Do you own property in Algoma that is not occupied during the winter months?

Normally if the building is adequately heated the property will be o.k. However, what happens if your furnace or the electricity goes out? The potential is that your water pipes and/or water meter could freeze and break.

Here are a few suggestions to help prevent potential problems:

- Winterize your property and turn off the main water valve and possibly individual valves for toilets, dishwashers, water heaters, etc.
- Have someone check to ensure the furnace is working properly or install a temperature monitor that sends a warning of low temperature at your property.
- Request the Utility to shut off the water at the curb stop. The water meter can be removed for further protection. A reconnection fee will apply.
- Replace programmable thermostat batteries annually.
- After a power outage, check that the thermostat resumes its normal settings.



Notice To All Algoma Utility Customers

For your convenience, Energy Services for Kewaunee County will be accepting applications for energy assistance at Algoma Utilities on November 12th between 10:00 a.m. to 12:00 p.m. Please call 920-388-0652 for more information.



Who's There?

Your safety is important to us. We want to make you aware that Algoma Utilities' employees are out doing meter maintenance. Don't be alarmed if you see them in your yard. If your electric meter is in a fenced area our employees will need access to the meter and will attempt to enter the fence. Our employees will have identification and will have a vehicle with the Algoma Utilities' logo. (Our logo is located on this bill insert.) If you have concerns, ask for identification or contact our office at (920) 487-5556 to verify that we are at your property. Thank you.

Thank You



The Algoma Utilities and KINDNESS MATTERS would like to say Thank you for the KIND donations of personal care items that were collected for The CARE Room during Public Power Month in October.



Energy Conservation Tips

Now is a good time to get prepared for the colder months ahead. As temperatures fluctuate so does energy usage. Home heating is the single largest energy user in a home. You can save money and stay warm by doing some simple chores around the house.

- Fill outdoor gaps between frames of doors, windows and siding with caulk and other sealants.
- Install weather stripping to prevent heat loss in gaps between doors and door frames.
- Remove window A/C units.
- Vacuum out dust and pet hair from registers.
- Have your furnace maintained by a professional to ensure safety and efficiency.
- If it is time to replace your furnace install an energy efficient unit.
- Remember to clean or replace your furnace filter monthly.
- Leave the thermostat's fan set to auto so the fan only runs when the furnace runs.
- Check the insulation levels in your attic, crawl spaces and floors to see if it meets the levels recommended.
- Move large pieces of furniture away from registers so they are not blocking them.
- Warm air rises so reverse your ceiling fan so it forces warm air back down.
- Wrap an insulating blanket around your water heater.
- Seal all duct joints and seams with specialized duct tape to prevent heat from leaking out.

Your Rights as a Residential Electric and Water Utility Customer

The Bill of Rights as an electric and water utility customer in Wisconsin is available on our website at www.algomautilities.com under Customer Services. The Bill of Rights contains information such as utility contacts, deposits, budget billing, installment plans, service disconnection or refusal rules, meter readings and contact information for the Public Service Commission of Wisconsin.

If you would like a copy mailed to you, please contact our office and we would be happy to provide you with a copy. Our phone number is 920-487-5556.