



# ALGOMA UTILITIES

*People you know. Service you trust, since 1904.*

1407 Flora Avenue Algoma, WI 54201-1796 (920) 487-5556 FAX (920) 487-5559

[www.algomautilities.com](http://www.algomautilities.com)

**October 2018**



## Public Power Month

Across the nation each October, more than 2,000 community-owned utilities, like Algoma Utilities, observe Public Power Month. Public Power means our homes and businesses run on electricity provided by a utility that is community-owned, not-for-profit, and has a mission to serve local citizens.



In celebration of Public Power Month we are promoting The POWER of KINDNESS. The Algoma Utilities and KINDNESS MATTERS would like to help local students through The CARE Room, located in the Algoma Middle/High School.

Our goal is to provide students with personal hygiene items they can access in The CARE Room when needed. If you donate an item at the Algoma Utilities' office, you will receive a FREE gift for your KIND donation.

### Personal care items we are collecting:

- Soap/body wash
- Antiperspirant/deodorant
- Hair care products
- Dental care supplies
- Lip balm
- Feminine care products
- Shaving supplies



Please consider supporting our local businesses (Craig's Piggly Wiggly, Denny's SuperValu and Family Dollar) who have agreed to participate in The POWER of KINDNESS.



### Drawing for Nest Pro Learning Thermostats

During Public Power Month we will be giving away Nest Pro Learning Thermostats. Sign up for our free ACH (automatic payment) program, which withdraws your utility bill payment from your bank account or sign up for e-Care (our customer web portal). Once you sign up, your name will be entered into the drawing to win a Nest Thermostat. Account must be in good standing. See the back side of this bill insert for more details on our ACH Payment Program and e-Care.



## **Free ACH Program**

Our ACH (automatic payment) program is a FREE and convenient way to pay your bill. To take advantage of this service, stop by our office with a voided check and fill out an Electronic Bill Payment Application. The form can also be obtained from our website at [www.algomautilities.com](http://www.algomautilities.com). When enrolled in this convenient service, you will continue to receive a statement at the beginning of each month, detailing the amount to be deducted from your savings or checking account on the due date of the bill each month.



## **Manage Your Account with e-Care**

Our customer web portal offers you the option of managing your account from home at any time. Visit our home page at [www.algomautilities.com](http://www.algomautilities.com) and view the **Manage Your Account with e-Care** article to learn how to get started. Through e-Care you will have the ability to:

- View your bill and transaction history and usage history.
- Make payments with a debit/credit card, or electronic check.
- Sign up for our free auto bill payment service.
- Sign up to receive a notice when your new monthly bill is ready to be viewed in e-Care.
- Compare a current bill to a previous bill.



## **Water System Maintenance**

Algoma Utilities will be doing routine water system maintenance **during the month of October**. It is necessary to flush the hydrants and exercise the water valves in order to test the water flow and pressure and also to remove any sediment in the pipes.

Maintenance will be performed between the hours of 7:00 a.m. and 4:00 p.m. Customers may notice discoloration of the water. If this happens, run the cold water for a few minutes until the water runs clear. Water is safe for cooking and consumption. To avoid any discoloration, customers are asked to refrain from washing light colored fabrics when we are flushing in your area. If you have any questions, please call the Algoma Utilities' office at 920-487-5556.



## **Notice To All Algoma Utility Customers**

For your convenience, Energy Services for Kewaunee County will be accepting applications for energy assistance at the Algoma Utilities' office on the following dates: Monday, Oct 8<sup>th</sup> and Monday, Nov 12<sup>th</sup> 10:00 am – 12:00 pm. Please call Energy Services at 920-388-0652 for more information.