

ALGOMA UTILITIES

People you know. Service you trust, since 1904.

1407 Flora Avenue ♦ Algoma, WI 54201 ♦ (920) 487-5556 ♦ FAX (920)487-5559

www.algomautilities.com

ALGOMA UTILITIES' ELECTRIC RATES

Effective: 7/31/18

Authorized by: Public Service Commission of Wisconsin

RESIDENTIAL SERVICE

Monthly Customer Charge: \$13.00 per month

Energy Charge: \$.1103 cents per kWh

GENERAL SERVICE

Monthly Customer Charge Single Phase: \$13.00 per month

Monthly Customer Charge Three Phase: \$20.00 per month

Energy Charge: \$.1158 cents per kWh

- Plus purchased power cost adjustment per kWh used.
- Plus Commitment to Community Program, as required by Article 9 – D.O.A. Law
- Plus sales tax

ALGOMA UTILITIES' WATER RATES

Effective: 10/30/20

Authorized by: Public Service Commission of Wisconsin

GENERAL SERVICE – METERED

Monthly Customer Charge:

5/8-inch meter -	\$17.91	2-inch meter -	\$ 76.43
1-inch meter -	\$27.46	3-inch meter -	\$131.35
1 ½-inch meter -	\$46.58	4-inch meter -	\$219.71

Plus Volume Charge:

First 15,000 gallons used per month - \$4.78 per 1,000 gallons

Over 15,000 gallons used per month - \$4.06 per 1,000 gallons

Water readings and consumption is shown in hundreds of gallons on utility bill.

GENERAL INFORMATION

After Hours Emergency Telephone Number: (920) 388-7108

Office Hours – Monday – Thursday 7:00 AM through 4:30 PM

Friday 7:00 AM through 11:00 AM

Late Payment Fee - All bills are assessed a 1% late payment fee, per month, if paid after the due date. Properly applied penalties can not be waived.

Budget Billing – Budget billing is available to customers, although certain eligibility requirements apply. Please call for details to determine your eligibility.

Utility Returned Item Fee – When the bank cannot honor a customer payment, (i.e. insufficient funds, account closed, payment stopped, etc.) the customer shall be billed the amount of the payment, plus **\$25.00** and any additional charges added by the bank.

Customer Charge – This is a fixed charge designed to recover the costs of providing safe, reliable electric and water services. This includes the cost of owning, operating and maintaining meters, poles, wires, substations, water towers, wells, and other electric and water equipment.

PAYMENT STATIONS/OPTIONS

Algoma Utilities Office - 1407 Flora Avenue

- Drive through window – enter from Rabas Street.
- Drop box left of front door (available any time)

FREE Automatic Bill Payment Service - Visit algomautilities.com or call for details.

Bank of Luxemburg, Algoma Branch - 510 Second Street

Credit Card -(outsourced) – Credit card payments can be made on line or by telephone. Please allow two business days for processing credit card payments. The credit card company will charge you a convenience fee. Please call for details.

- **Paymentus:** login to MY ACCOUNT, visit algomautilities.com or call 1-888-647-1768.
- **PayGov:** <https://pay.paygov.us/EndUser/PaymentAgency.aspx?ttid=14737> or call 1-866-480-8552.

CITY OF ALGOMA SEWER RATES

Effective: 12/30/20

Authorized by: Algoma City Council

Sewer is a City service which is billed and collected by the Algoma Utilities for the convenience of the City of Algoma. Sewer collections are forwarded to the City.

GENERAL SERVICE – METERED

Monthly Customer Charge:

5/8-inch meter -	\$27.54	2-inch meter -	\$135.44
1-inch meter -	\$45.91	3-inch meter -	\$247.90
1 ½-inch meter -	\$86.08	4-inch meter -	\$398.25

Plus Volume Charge:

- Based on water usage - \$11.36 per 1,000 gallons
- Consumption is billed based on water usage and is shown in hundreds of gallons on bill.

Sewer volume charge is based on water consumption as directed by the City of Algoma.

Sewer user fee is levied by the City of Algoma through Ordinance.