



Shared strength through  WPPI Energy

www.algomautilities.com
Phone: (920) 487-5556
September 2017



Why is my bill high?

The enclosed bill reflects electric and water usage from the month of August. Fans, dehumidifiers and air conditioners worked harder and longer to keep you cool and comfortable during the long stretch of heat and humidity. Therefore an increase of your electric usage would be reasonable.

Electricity is more expensive in the summer, because utilities need to have more generation and transmission capacity available to serve the peak demand for electricity. This is reflective through the Power Cost Adjustment Clause (PCAC) on the customer's bill.

Also, if you had company, watered your garden, flowers or other landscaping projects, the water and sewer portion of your bill would be higher.



Water System Maintenance

Algoma Utilities will be doing routine water system maintenance **during the month of September**. It is necessary to flush the hydrants and exercise the water valves in order to test the water flow and pressure and also to remove any sediment in the pipes.

Maintenance will be performed between the hours of 7:00 a.m. and 4:00 p.m. Customers may notice discoloration of the water. If this happens, run the cold water for a few minutes until the water runs clear. Water is safe for cooking and consumption. To avoid any discoloration, customers are asked to refrain from washing light colored fabrics when we are flushing in your area. If you have any questions, please call the Algoma Utilities' office at 920-487-5556.



Mark your Calendar!!!

Algoma Utilities will be coordinating a hazardous and recyclable materials recycling day on **Tuesday, October 24th from 7:00 a.m. to 3:30 p.m.** Items such as fluorescent bulbs, ballasts, batteries and computer components (monitors, CPUs and keyboards) are disposed of in an efficient and safe manner. **Customers will be charged a disposal fee for the materials they bring in to be recycled.**



Notice To All Algoma Utility Customers

For your convenience, Energy Services for Kewaunee County will be accepting applications for energy assistance at the Algoma Utilities on the following dates:

Monday, Oct 2nd 10:30 am – 12:00 pm
Monday, Nov 6th 10:30 am – 12:00 pm

Please call Energy Services at 920-388-0652 for more information.



Water Main Projects

Peters Concrete will be working on several water and sewer projects in the city. The projects will begin in September and are scheduled to be completed in October. Below are the areas where water and sewer main will be replaced. If you have questions or concerns, please call us at 920-487-5556.

- Steele St. between Buchanan St. & Mill St.
- Navarino St. between Buchanan St. & Mill St.
- 5th St. between State St. and Steele St.

Road repair work will follow shortly after completion of the water and sewer projects.

Algoma Utilities would like to thank customers for their cooperation and patience.

START SAVING MONEY AND ENERGY TODAY!

Algoma Utilities, in partnership with Focus on Energy, is offering a variety of FREE packs* with energy saving products for your home.

Packs contain a variety of products, such as:

- ENERGY STAR® qualified Light Emitting Diode (LED) Light Bulbs
- Water-Saving Bathroom Faucet Aerator
- High-Efficiency Showerhead
- Pipe Insulation
- Smart Power Strip

*One pack per household.

Multifamily residents in 4+ units, please have your property manager call 800.762.7077 for more information about eligible programs.



Order your FREE Focus Pack at FOCUSONENERGY.COM/SIMPLE

Please have your electric and gas utility account number available prior to ordering. If you have any questions, please call 800.230.4701



focus on energy™

Partnering with Wisconsin utilities



focus on energy™

Partnering with Wisconsin utilities

Appliance Marketplace

The average household spends about \$2,000 a year on energy costs. Appliances and electronics account for about 30 percent of that amount. Focus on Energy has partnered with ENERGY STAR and participating retailers to make appliances affordable. You can evaluate refrigerators, freezers, dishwashers and dryers for energy savings, find a retailer for your purchase, and save for years to come! Visit our homepage at www.algomautilities.com to learn more about this program and view a video on how to start shopping and comparing the benefits, features and pricing of products at participating retailers.



Public Power Week

In October Algoma Utilities will join 2,000 community-owned utilities in observing Public Power Week. Public Power means our homes and businesses run on electricity provided by a utility that is community-owned, not-for-profit, and has a mission to serve local citizens.

In celebration of Public Power Week we will be giving away energy conservation items. **Watch for our October bill insert for additional details.**

GET \$35 FOR YOUR OLD FRIDGE OR FREEZER



Schedule your FREE pickup by
visiting focusonenergy.com/fridge
or call 800.354.1898

© 2017 Wisconsin Focus on Energy



focus on energy™

Partnering with Wisconsin utilities