



ALGOMA UTILITIES

People you know. Service you trust, since 1904.

1407 Flora Avenue Algoma, WI 54201-1796 (920) 487-5556 FAX (920) 487-5559

www.algomautilities.com

September 2018



Why is my bill high?

The enclosed bill reflects electric and water usage from the month of August. Fans, dehumidifiers and air conditioners worked harder and longer to keep you cool and comfortable during the long stretch of heat and humidity. Therefore an increase of your electric usage would be reasonable.

Electricity is more expensive in the summer, because utilities need to have more generation and transmission capacity available to serve the peak demand for electricity. This is reflective through the Power Cost Adjustment Clause (PCAC) on the customer's bill.

Also, if you had company, watered your garden, flowers or other landscaping projects, the water and sewer portion of your bill would be higher.



Celebrate Public Power Month

In October, Algoma Utilities will join 2,000 community-owned utilities in observing Public Power Month. Public Power means our homes and businesses run on electricity provided by a utility that is community-owned, not-for-profit, and has a mission to serve local citizens.

In celebration of Public Power Month we will partner with Kindness Matters to raise awareness for the organization and to collect personal hygiene items for the Algoma Middle/High School CARE Program.

Watch for our October bill insert for additional details.





Water System Maintenance

Algoma Utilities will be doing routine water system maintenance **during the month of September**. It is necessary to flush the hydrants and exercise the water valves in order to test the water flow and pressure and also to remove any sediment in the pipes.

Maintenance will be performed between the hours of 7:00 a.m. and 4:00 p.m. Customers may notice discoloration of the water. If this happens, run the cold water for a few minutes until the water runs clear. Water is safe for cooking and consumption. To avoid any discoloration, customers are asked to refrain from washing light colored fabrics when we are flushing in your area. If you have any questions, please call the Algoma Utilities' office at 920-487-5556.



Notice To All Algoma Utility Customers

For your convenience, Energy Services for Kewaunee County will be accepting applications for energy assistance at the Algoma Utilities on the following dates: Monday, October 8th and Monday, November 12th from 10:00 am – 12:00 pm. Please call Energy Services at 920-388-0652 for more information.



Appliance Marketplace

The average household spends about \$2,000 a year on energy costs. Appliances and electronics account for about 30 percent of that amount. Focus on Energy has partnered with ENERGY STAR and participating retailers to make appliances affordable. You can evaluate refrigerators, freezers, dishwashers and dryers for energy savings, find a retailer for your purchase, and save for years to come! Visit our homepage at www.algomautilities.com to learn more about this program and view a video on how to start shopping and comparing the benefits, features and pricing of products at participating retailers.



Energy Saving Tip

Here is a simple tip to save energy, which then will save you money as well. It is recommended that customers set their water heater temperature no higher than 125 degrees. This will also prevent severe burns.