



Shared strength through  WPPI Energy

www.algomautilities.com
Phone: (920) 487-5556
September 2019



Why is my bill high?

The enclosed bill reflects electric and water usage from the month of August. Fans, dehumidifiers and air conditioners worked harder and longer to keep you cool and comfortable during the long stretch of heat and humidity. Therefore an increase of your electric usage would be reasonable.

Electricity is more expensive in the summer, because utilities need to have more generation and transmission capacity available to serve the peak demand for electricity. This is reflective through the Power Cost Adjustment Clause (PCAC) on the customer's bill.

Also, if you had company, watered your garden, flowers or other landscaping projects, the water and sewer portion of your bill would be higher.



Water System Maintenance

Algoma Utilities will be doing routine water system maintenance **during the month of September**. It is necessary to flush the hydrants and exercise the water valves in order to test the water flow and pressure and also to remove any sediment in the pipes.

Maintenance will be performed between the hours of 7:00 a.m. and 4:00 p.m. Customers may notice discoloration of the water. If this happens, run the cold water for a few minutes until the water runs clear. Water is safe for cooking and consumption. To avoid any discoloration, customers are asked to refrain from washing light colored fabrics when we are flushing in your area. If you have any questions, please call the Algoma Utilities' office at 920-487-5556.



Notice To All Algoma Utility Customers

For your convenience, Energy Services for Kewaunee County will be accepting applications for energy assistance at the Algoma Utilities on:

Monday, Oct 14th 9:00 a.m. – 11:00 a.m.

Please call Energy Services at 920-388-0652 for more information.



Public Power Month

In October Algoma Utilities will join 2,000 community-owned utilities in observing Public Power Month. Public Power means our homes and businesses run on electricity provided by a utility that is community-owned, not-for-profit, and has a mission to serve local citizens.

Watch for our October bill insert for additional details.



Make room in your garage or basement by getting rid of that extra fridge or freezer taking up space and hogging energy. A Focus on Energy partner will pick it up from your house for FREE, responsibly recycle it, and give you \$20. Plus, you'll save up to \$150 per year in energy costs. Appliances must meet the program guidelines including the unit must be in working order and between 10 and 30 cubic feet in size to qualify for the program.

Call the Focus on Energy Appliance Recycling Program at 800-354-1898 to schedule a pick up or you can visit our website at

www.algomautilities.com and look for the Appliance Recycling icon at the bottom of our home page.



Water Conservation Tips

Water is a household amenity that is often taken for granted. Here are several steps you can take to save water that are not only conservative to the environment, but also to your budget.

- Verify that your home is leak free. Read your water meter before and after a two-hour period when no water is being used. If the meter does not read exactly the same, there may be a leak.
- Check for toilet tank leaks by adding food coloring to the tank, do not flush the toilet. If the toilet is leaking, color will appear in the toilet bowl within 30 minutes. Flush the toilet when the test is complete.
- If the toilet handle isn't working properly, replace or adjust it.
- Take shorter showers. Replace your showerhead with a low-flow version.
- Operate automatic dishwashers and clothes washers only when they are fully loaded. Set the water level for the size of load you are washing.
- Install aerators on faucets.
- Store drinking water in the refrigerator. Don't let the tap run while you are waiting for cool water to flow.
- Kitchen sink disposals require lots of water to operate properly. Use an alternate way to dispose food waste.
- Don't let the water run while brushing your teeth, shaving or washing your face.



Energy Conservation Tips

Now is a good time to get prepared for the colder months ahead. As temperatures fluctuate so does energy usage. Home heating is the single largest energy user in a home. You can save money and stay warm by doing some simple chores around the house.

- Fill outdoor gaps between frames of doors, windows and siding with caulk and other sealants.
- Install weather stripping to prevent heat loss in gaps between doors and door frames.
- Remove window A/C units.
- Vacuum out dust and pet hair from registers.
- Have your furnace maintained by a professional to ensure safety and efficiency.
- If it is time to replace your furnace install an energy efficient unit.
- Remember to clean or replace your furnace filter monthly.
- Leave the thermostat's fan set to auto so the fan only runs when the furnace runs.
- Check the insulation levels in your attic, crawl spaces and floors to see if it meets the levels recommended.
- Move large pieces of furniture away from registers so they are not blocking them.
- Warm air rises so reverse your ceiling fan so it forces warm air back down.



As much as half of the energy used in your home goes to space and water heating. Making smart decisions about your home's heating, ventilation and air conditioning (HVAC) systems can make a big impact on your utility bills and your comfort.

Focus on Energy's Heating and Cooling Improvements Program offers incentives to customers for the replacement of furnaces, boilers and water heaters with high-efficiency equipment. In addition to the Focus rebate Algoma Utilities is offering an additional rebate. Visit the homepage of our website, www.algomautilities.com and click on the New Furnace Incentive icon to learn more about the incentives and to obtain the rebate forms.



Water Heater Tips

Below are some tips on how to keep your water heater safe and efficient.

- It is recommended that customers set their water heater temperature no higher than 125 degrees. This will also prevent severe burns.
- If recommended by your owner's manual, wrap an insulating blanket around your water heater.
- Insulate your hot water pipes. You'll get hot water faster and avoid wasting water while it heats up.